Project description:

Darek Consulting and Technology is working with Paisano, an Italian restaurant in order to help improve business processes. Darek Consulting and Technology will be responsible for a comprehensive examination of the client's business strategy and key goals in the business. Darek Consulting must also analyze current business processes which the company uses and redesigning any processes that need to be improved. It is crucial to keep business processes aligned with business goals, in order to create highest amount of efficiency possible. All system requirements must be considered when proposing any changes to the business process, as they must be able to implement these new changes within the business, to help with the business strategy and goals. Along with presenting Paisano with specific changes and solutions to help improve their business process, they will be presented with the steps they must undertake in order to implement these changes. In order to accomplish this, there will be specific time frames for each phase of the project. It is important to have measurable goals, in order to complete the project in a timely manner with no delays and complete project goals and objectives.

Project Objectives:

The main objective of the project is to analyze and improve any current business processes and provide the steps and tools that may be required to implement these changes. Darek Consulting’s main goal is to improve Paisano’s technology side to their business which is planned to improve three different aspects of the business. First Darek Consulting will be looking into implementing a system to help the front and back end of the restaurant to communicate to one another on tables being helped and soon to be heled. This will help improve time efficiency by cutting some buffer time from the moment a table places and order, to the time their food is received. Second, Darek will be trying to implement a more social and online friendly user face. This is in hopes to increase online food orders through their website and other external third party delivery services such as UberEATS, SkipTheDishes, etc. The goal of this is to be more accessible by more people, giving customers more methods to receive the food they love, regardless of where they may be. Finally, Darek would like to implement a computerize daily cash out system for each waiter/waitress to use. This will make daily cash out system will keep track of total bill amounts, along with totally tips in a clear simple format that does not require any work from the employee. The goal of this is to use staff time more efficiently, as cash outs is a task that is undertaken multiple times throughout the day depending on the number of staff members on the floor. Once these changes have been implemented, It is believed that it will help Paisano continue to run their business effectively and more efficiently while still having their business goals and strategy in place.